Carolina Oncology Specialists

Website Privacy Policy

Effective Date: October 21, 2026
Review Date: October 21, 2027

1. Purpose and Scope

This Website Privacy Policy explains how Carolina Oncology Specialists manages information associated with its public website.

2. Website Ownership

This website is owned and operated by Carolina Oncology Specialists, which is responsible for the administration of this website and this Privacy Policy.

3. Information We Collect

The public website does not actively collect personal information through online forms. The public contact form is disabled, and access to the patient portal is provided through an external third-party platform.

4. Cookies and Tracking Technologies

The website uses a consent-based cookie management platform. Google Analytics is enabled only after a visitor provides consent through the Privacy Center. Certain embedded content, including Google Maps and YouTube videos, may require visitor consent before loading.

5. Third-Party Content and Services

Certain pages may contain embedded third-party content, including Google Maps and YouTube. Visitors accessing external services, including the Navigating Care patient portal, are subject to the privacy practices of those third-party providers.

6. Global Privacy Control (GPC)

The website recognizes Global Privacy Control (GPC) browser signals, including Sec-GPC headers. When a GPC signal is detected, optional content and certain third-party embedded features may be blocked unless separately authorized by the visitor.

7. Data Retention

Cookie preference records are retained for up to one year.

8. Security

Reasonable administrative and technical safeguards are used to support the security and integrity of the website.

9. Accessibility

Carolina Oncology Specialists is committed to maintaining website accessibility and continues to work toward WCAG 2.1 AA standards and ongoing improvements.

10. HIPAA and Patient Information

Information entered into external healthcare systems, including the Navigating Care patient portal, is not governed by this Website Privacy Policy and is instead subject to applicable healthcare privacy laws, the Notice of Privacy Practices, and the privacy practices of those providers.

11. Changes to This Policy

This policy may be updated periodically to reflect operational, legal, regulatory, or website changes.

12. Contact Information

COS Compliance Officer
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